

**City of Sylvania
104 South Main Street
Sylvania, GA 30467
912-564-7411**

Budget Billing

The purpose of budget billing is to allow residential customers to pay an average bill and avoid the very high monthly bills and the very low monthly bills. This would be applicable to residential customers with at least twelve months history at their current address and who are in good financial standing with the City. Good financial standing means over the past twelve months the customer has not been on the cut off, paid penalty or written bad checks.

The City will compute a budget billing amount that the customer will pay each month instead of the actual billed amount. The City will take the average of the past twelve months and add 10%. If the customer agrees to the calculation they will sign an agreement for a year.

The customer may terminate in writing. Upon termination of budget billing, the customer will pay all sums owing through the budget billing program.

If a customer's account becomes delinquent, the budget billing plan will stop and the customer will not be eligible to be reconsidered for the program for the next 12 months.

At the end of a year each account on budget billing will automatically renew and the true up from the previous year will be included in the next 12 months average.

The City reserves the right to modify or terminate the agreement. If the City sees that a customer is significantly under/over paying due to a difference in usage, the City reserves to right to make appropriate adjustments.

If you would like to sign up for budget billing or see if you qualify please call City Hall at 912-564-7411.